

# Saviynt IGA Level 200 Training

*COURSE CONTENT*

## GET IN TOUCH



Multisoft Systems  
B - 125, Sector - 2, Noida



(+91) 9810-306-956



[info@multisoftsystems.com](mailto:info@multisoftsystems.com)



[www.multisoftsystems.com](http://www.multisoftsystems.com)

## About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

## About Course

Saviynt IGA Level 200 Training by Multisoft Systems is designed for professionals who already have foundational knowledge of Identity Governance and Administration (IGA) and want to deepen their expertise in Saviynt's advanced capabilities. This training focuses on strengthening practical skills required to manage identity lifecycle processes, access governance, compliance enforcement, and role-based access control in enterprise environments.

## Module 1: Saviynt Introduction

- ✓ About Saviynt
- ✓ Saviynt's Product Offerings
- ✓ IGA Level 200 Training

## Module 2: Advanced Access Request System

- ✓ Introduction
- ✓ Workflow Management and Administration
- ✓ Bulk Request Submission
- ✓ Roles - Introduction
- ✓ Access Request for Enterprise Roles
- ✓ Access Request for Application Roles
- ✓ Access Request for Emergency Access Roles
- ✓ Account Management in Saviynt Identity Cloud
- ✓ Password Management
- ✓ Custom Form Creation Using Dynamic Attributes
- ✓ Best Practices and Troubleshooting

## Module 3: REST Connector and Saviynt APIs

- ✓ REST Integration Overview and Prerequisites
- ✓ REST Connector - Import Use Cases
- ✓ REST Connector - Provisioning
- ✓ REST Connector – Deprovisioning
- ✓ REST Use Case – REST-Supported Application
- ✓ Saviynt REST API Overview and Guide
- ✓ Saviynt Identity Cloud API Reference – Postman
- ✓ Saviynt API Use Case – Create Request
- ✓ Saviynt API Use Case – Request Approval
- ✓ Saviynt API Use Case - Service Account

- ✓ Saviynt API Use Case - AD Group Management
- ✓ Saviynt API Use Case – Analytics
- ✓ Best Practices and Troubleshooting

## **Module 4: Service Account Management**

- ✓ Introduction
- ✓ Reconciliation of Service Accounts
- ✓ Service Account Management – Configurations
- ✓ Request for Creation of Service Account
- ✓ Request for Modification of Service Account
- ✓ Automated Ownership Transfer of Service Accounts
- ✓ Segregation of Duties for Service Accounts
- ✓ Delegation Features for Service Accounts
- ✓ Password Policy for Service Accounts
- ✓ Service Account Campaign
- ✓ Request for Removal of Service Accounts
- ✓ Best Practices and Troubleshooting

## **Module 5: Group Management in Saviynt Identity Cloud**

- ✓ Group Management Introduction
- ✓ Active Directory Group Management – Overview
- ✓ AD Group Management – Configuration Overview
- ✓ Create AD Groups
- ✓ Request Access for Newly Created AD Groups
- ✓ Update AD Groups
- ✓ Entitlement Owner Certification
- ✓ Delete AD Groups
- ✓ Best Practices and Troubleshooting

## Module 6: Advanced Saviynt Intelligence

- ✓ Duplicate Identity Management - Overview
- ✓ Duplicate Identity Management During User Import
- ✓ Duplicate Identity Management via Detective Job
- ✓ Best Practices and Troubleshooting

## Module 7: Saviynt Identity Cloud Integration with ServiceNow

- ✓ Introduction to ServiceNow
- ✓ Integration of Saviynt with ServiceNow
- ✓ ServiceNow as a Managed Application
- ✓ ServiceNow as a Ticketing system
- ✓ Saviynt App for ServiceNow
- ✓ Best Practices and Troubleshooting

## Module 8: Role Intelligence (Optional)

- ✓ Role Mining - Overview
- ✓ Role Lifecycle
- ✓ Create Roles Using Role Mining
- ✓ Modify Existing Roles from Workbench
- ✓ Peer Access Analytics